



INOVA Core Series User Manual

This document includes important tips to prolong the life of your filters
and get the most out of your new air purifier.

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Important safety instructions

Please read these instructions before operating the InovaAir® System and keep for future reference.

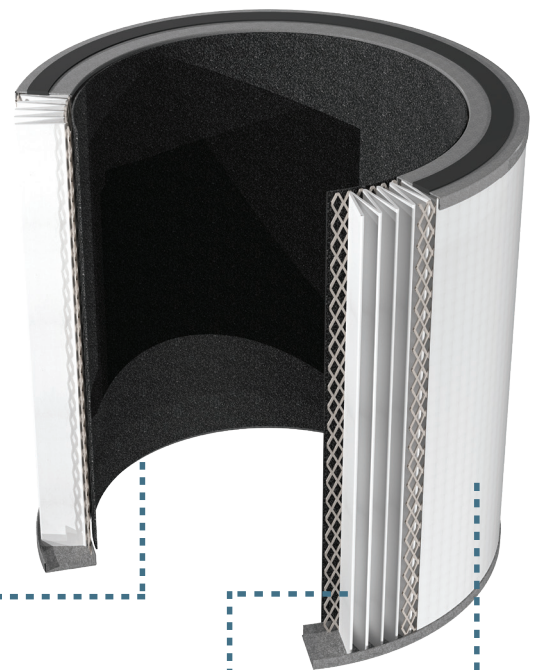
To reduce the risk of fire, electric shock, or injury

1. Do not detach motor/outlet module until the system has been switched off.
2. Disconnect power, or unplug, before cleaning, performing any maintenance or replacing a filter.
3. Use caution when moving the air purifier to avoid injury. We advise removing the filters prior to lifting or transporting the system.
4. Do not operate unless all components are fully assembled, securely latched and in the upright position. Failure to do so may result in serious injury.
5. Leave a distance of at least 150mm between the appliance and the nearest wall to allow for adequate air circulation.
6. Always keep the air intake and outlet of the unit unobstructed.
7. Do not use near water or moisture or in the immediate surroundings of a bath, shower, or swimming pool.
8. Do not immerse the air purifier in water or any other liquid.
9. Do not allow objects or liquids to enter the product.
10. Do not handle any part of the appliance or plug with wet hands.
11. Clean only with a dry cloth.
12. Do not install near any heat sources.
13. Do not operate this appliance if it has a damaged cord or plug, is not working correctly, or has been dropped.
14. Do not use this appliance if it has been damaged or submerged in water.
15. The appliance is not to be used by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
16. If the supply cord is damaged, it must be replaced with a new cord. Contact our support team for a replacement.
17. Keep the power cord away from heated surfaces.
18. Refer all servicing to qualified InovaAir® service personnel. Servicing is required when the product has been damaged in any way. Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltages or other hazards and may void the warranty.
19. Unplug the air purifier during lightning storms or when it will be unused for long periods.
20. Do not use this appliance as sole protection against harmful pollutants.
21. Do not use outdoors.
22. Keep the appliance away from flammable liquids, vapours, air fresheners and essential oils.
23. Do not use in explosive or flammable environments.
24. Use only on solid, horizontal, and stable surfaces.

Introducing your INOVA Core Series system

The NOVA Core Series package consists of:

- INOVA Core Series System Case/Motor
- Filter Base Plate (detachable)
- Power Cable (located in base of box)
- INOVA Core Series Pre-filter (pre-installed)
- INOVA Core Series HEPA Filter (pre-installed)
- INOVA Core Series Activated Carbon Blanket (pre-installed)



Final stage
Carbon-impregnated
inner blanket (6mm)

Certified medical-
grade HEPA filter
99.97% @
0.3 microns efficiency.

Electrostatically
charged high-efficiency
pre-filter.



Please ensure the two latches at the base of the unit are engaged BEFORE moving or lifting the system. Failure to do so may result in injury.

How your INOVA Core Series system works



- A** Air is drawn into the system through the rear vent.
- B** Air passes through the dust pre-filter.
- C** Air passes through the H13 HEPA filter which removes dust, allergens and sub-micron fine particle matter.
- D** Chemicals and odours are removed from the air in the final stage by the activated carbon filter.
- E** The purified air is then returned to the room via the high air-flow diffuser.

Positioning Your INOVA Core Series System

There are two main points to consider: where you spend your time and where the main pollutants are.

The longer you keep your InovaAir® in a single room, the cleaner the air in that room will be. As with a heater or air conditioner, the InovaAir® purifier will only be effective if windows are closed during operation.

Your InovaAir® INOVA Core Series works best when it has plenty of unrestricted airflow around it.

It is also important to make sure the air purifier has easy access to a power outlet because long cords can be a tripping hazard and may result in damage to the unit should it be knocked over.

System operation

Speed Control

The INOVA Core Series system has a variable speed digital controller and uses an energy efficient European AC fan. Power consumption is relative to the selected speed.

Select the required fan speed using the up and down buttons on the digital controller (see page 11 for more information).

The higher the speed the more times per hour the air in your living space will be cleaned, so it is recommended to run the system at the highest speed you are comfortable with.

Higher fan speeds will generate higher sound levels. Generally for sleeping, an ideal setting is position 1-2.



Variable Speed Controller

Power cord inlet



Please note, there can be a delay of up to 20 seconds before the fan is running at the speed you have selected.

Tips for getting the most out of your Air Purifier

Always operate the system with windows closed

Air purifiers are not designed to filter the outdoors. As with an air conditioner or heater, leaving a window open will render the system ineffective. Use of evaporative coolers will also reduce effectiveness.

Operate the system continuously

As dust, allergens, and chemicals are always present in the air, for maximum effectiveness you should operate the system continuously. By switching the system off you are only allowing these contaminants to build up in the interim until it is switched back on. InovaAir systems are designed for optimal energy efficiency – so don't be concerned about power consumption as this will barely be noticeable on an electricity bill.

Decide where you need clean air the most

Typically for allergy and asthma sufferers, use while sleeping will be an important part of how you use your air purifier. If you have a high-capacity system with adequate coverage, it can be moved between living areas during the day and the bedroom at night. Operation for 15-30 minutes on high speed will dramatically reduce the bulk of airborne particulates when moving into a new room.

Enclose the area where you are operating the system

If you close a bedroom door the system will be much more effective as it will only be filtering air in the one room. If you move to larger areas, if possible, close off surrounding areas to maintain clean air in that space. INOVA Core Series and E8 models are designed primarily for bedroom use, while the high-capacity E20 series are designed to cover large living areas and be moved to bedrooms for night-time use.

Operate at the highest speed you are comfortable with

All InovaAir systems include variable speed controls and the speed should be varied depending on the room size, the level of air pollutants present, and the sensitivity of the individual. The higher the operating speed, the more effective the system will be, as the purifier will be filtering the air more times every hour resulting in lower levels of particles and certain chemicals. When operating smaller systems in larger areas, increase the operating speed to enable the system to filter the air more effectively.

Activated carbon filters

While they are highly efficient at removing chemicals and odours, if you have high levels of any chemicals or odours they will absorb these from the air quickly and the filter life will be reduced. If you want to prolong the life of the activated carbon filter, you should turn the system off while cooking or if there are any heavy transient odours.

Check your pre-filters regularly for dust build-up

We recommend that you check your pre-filter after every three months of operation to visually inspect the level of dust build-up. Pre-filters typically last between 4 to 6 months based on average dust levels in a home environment. If the levels of dust in your home are high due to external factors such as living near a main road, you may need to change your filters more regularly. A change in filter colour alone from white to grey does not indicate the filter needs changing, rather a thick dust layer does. Do not vacuum or wash pre-filters, they are made from very high efficiency material which is not designed for vacuuming or washing. These actions will damage the pre-filter and reduce the life of the HEPA filter by allowing dirt to pass through.

Know when to change your main filters

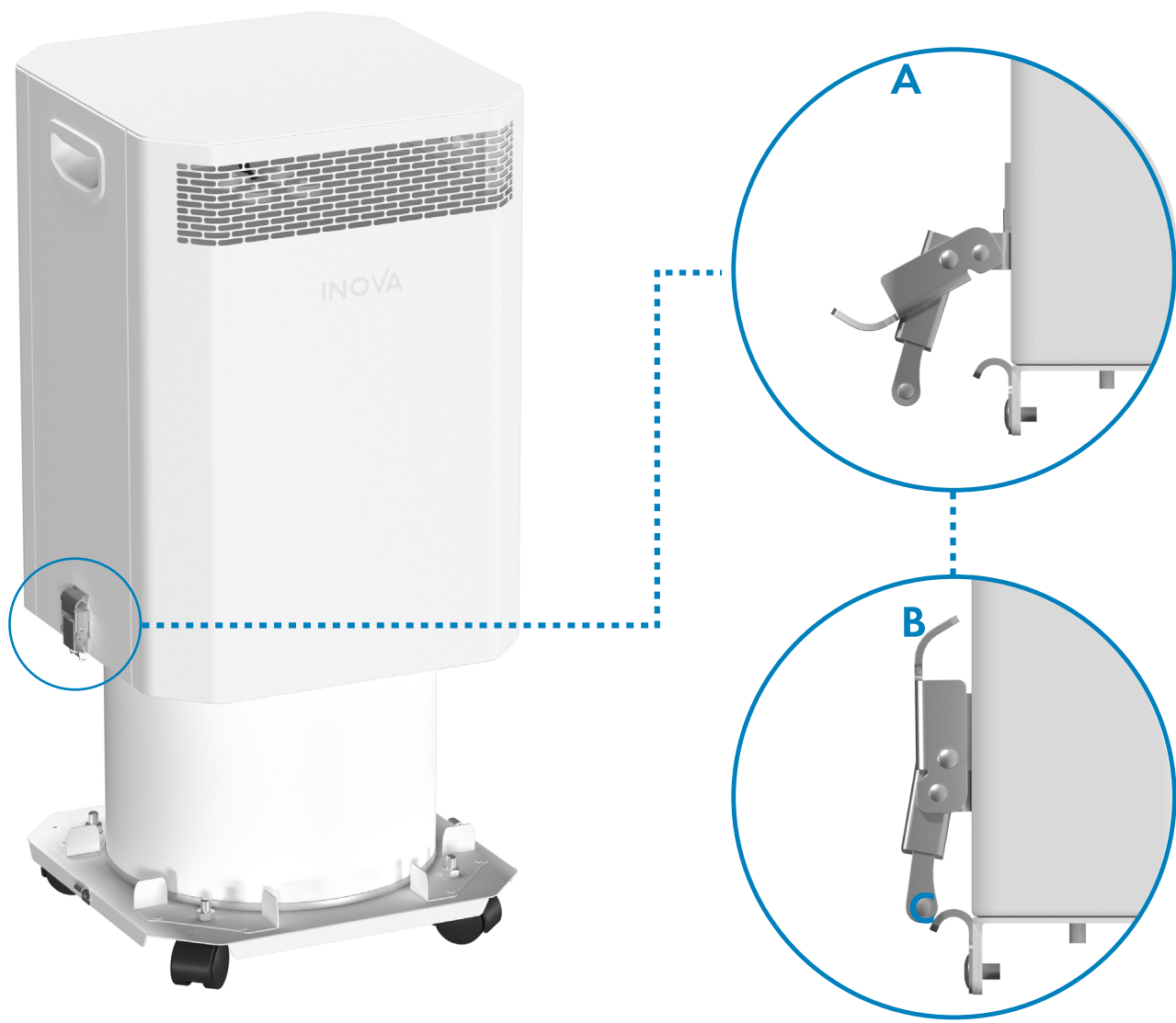
The HEPA filter will require replacement when the outside, the side immediately visible underneath the pre-filter, changes colour from white to dark grey – this typically takes some years to occur as long as you have maintained and changed your pre-filter on a regular basis. Activated carbon filters, when saturated with chemicals or odours, will leave the air tainted with an odour. If the air coming out of your purifier develops any sort of noticeable odour, the carbon filter may require replacement.

Changing pre-filters

It is best to remove the HEPA filter with the pre-filter intact and take it outside so no dust is released in your environment when changing. If not practical to do so you can simply place a large garbage bag over the entire HEPA filter/pre-filter and remove the pre-filter inside the bag.

Accessing the filters

- 1. Disconnect the power cord.
- 2. Ensure the system is sitting on a flat and even surface.
- 3. Pull top of the latches (A) away from the main unit.
- 4. Push the latches back towards the main unit (B).
- 5. Ensure the latch clasps are clear of catches on the base (C).
- 6. Lift casing clear of base to access filters.



Recommended filter replacement intervals

FILTER NAME	APPROXIMATE REPLACEMENT INTERVAL*
Pre-Filter (Wrap-around)	3-6 months
H13 HEPA Filter	3-5 years
Inner activated carbon blanket	6-12 months

* Based on 60% daily usage in environments with average particulate/chemical levels. Operating conditions will vary based on levels of dust, chemicals and odours present, and system proximity to major pollution sources each of which may reduce any of the filter lifespans. InovaAir does not warranty consumable filter life.

When to replace the filters



Stage 1: Pre-filter

The pre-filter is the initial stage of filtration, filtering large dust particles right down to ultra-fine sub-micron particles. It is made from a patented material used in respirators and face masks.

On average, the pre-filter is designed to last up to 6 months of continuous use. Dust levels in the ambient air will affect how long the pre-filter will last.

Pre-filters are white in colour and will turn grey fairly quickly within 1-2 weeks of use. This is nothing to be concerned about and simply means the filter is doing its job.

We recommend checking the dust buildup on the pre-filter every 3 months of use. When the dust layer is approximately 2 mm thick the pre-filter should be replaced.

Stage 2: Medical-grade HEPA filter

The H13 HEPA filter is designed to last 3 to 5 years under normal use. As with other filters, the environment in which it is used will determine the filter life.

The outside of the HEPA filter will change colour and turn dark grey when it needs changing. Generally for the first two years of use the filter will remain white and then gradually get darker in the final months of its life. Please note that the inside of the HEPA filter will always remain white so it is important to check the outside of the filter which is visible when the pre-filter is being changed.

Stage 3: Final stage activated carbon filter

The INOVA Core Series impregnated carbon blanket filter is designed for light-duty use and will last approx. 6-12 months. Activated carbon filters work like sponges by adsorbing chemicals, gases and odours from the air.

Carbon filters should be changed when they are saturated. This means the filter has entirely filled up with what it has filtered from the air during use. You can tell when a carbon filter needs changing because the air coming out of the air purifier will either be tainted with an odour of what it has adsorbed during use, or the air will simply stop smelling clean or smell stale.

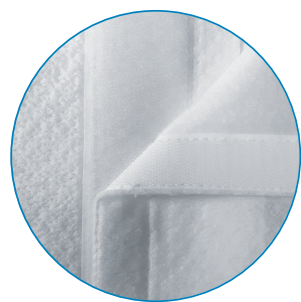
When changing pre-filters

It is best to remove the HEPA filter with the pre-filter intact and take it outside so no dust is released into the environment when changing. If not practical to do so, you can simply place a large garbage bag over the entire HEPA filter/pre-filter and remove the pre-filter inside the bag.

If you suffer from dust allergies, we recommend moving the system outside before removing the pre-filter to avoid the possibility of dust being released in your environment. Alternatively, wear a dust mask if performing this operation inside.

Important: Do not attempt to vacuum the HEPA or Pre-filter as this will damage the fine filter fibres and reduce efficiency. The air intake vents on the sides of the system, including the base plate beneath the filters, can be vacuumed.

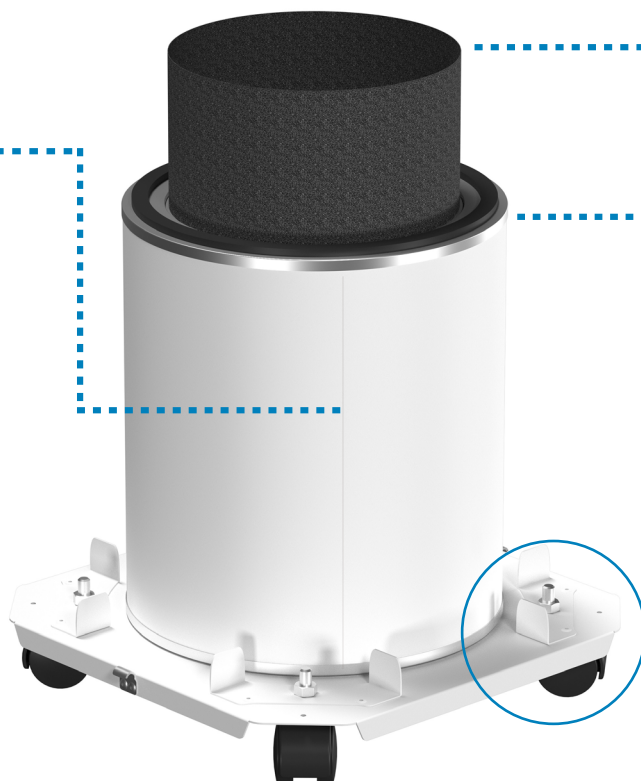
Replacing filters



The pre-filter is wrapped around the HEPA filter and fastened with a hook-and-loop strip.

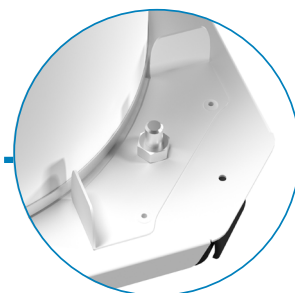
Gently unwrap it from the filter & replace with a new pre-filter.

Ensure the pre-filter is installed so the 'fluffy' Velcro strip is facing outwards and is firmly fitted around the HEPA filter to prevent air from bypassing the pre-filter.



The inner activated carbon blanket fits to the inside of the HEPA filter.

The HEPA filter can be replaced with a new filter when required.



Ensure filters are positioned within locators and sitting flat on the base.

Ordering new filters

Replacement filters can be ordered from the InovaAir website using the URL or QR code below.

www.inovaairpurifiers.com.au/replacement-filters



Definitions

In this warranty:

"ACL" refers to the Australian Consumer Law. "Back to Base" means where delivery to and collection of your product from the Service Agent is your responsibility. "Consumable" includes (without limitation) filters and pre-filters. "InovaAir® Australia" means InovaAir® Australia Pty Ltd ACN 103 549 435. "Factory Second" means a Product sold by InovaAir® Australia or any other authorised seller or distributor as a 'second' meaning a product with a small imperfection that does not impede functioning. "Genuine" means manufactured by or on behalf of InovaAir® Australia. "Product" means a Genuine Product supplied new by InovaAir® Australia. "Purchase Date" means the date of first purchase from InovaAir® Australia or any other authorised person seller or distributor. "Any other authorised person" means a dealer, reseller or retailer of the Product. "Service Agent" means an authorised InovaAir® Australia service agent. "You" means the End User and "your" has a corresponding meaning.

Introduction

Subject to these conditions, InovaAir® Australia Pty Ltd offers this Warranty on a Product to which its Back to Base service applies.

- (1) This Warranty applies in addition to the conditions and warranties implied by the Act in relation to a Product.
- (2) Any other authorised person who has sold a Product to you has acted as principal and has no authority to give any additional warranty or guarantee in relation to the Product on behalf of InovaAir® Australia.
- (3) InovaAir® Australia will not be liable for any consequential loss, indirect or special damage arising from your use of the Product. In particular (but without limitation) InovaAir® Australia excludes any liability for actual or expected revenue loss or other loss.
NB. This exclusion is subject to any relevant Commonwealth or state law, which is intended to override such exclusions.
- (4) In no event shall InovaAir® Australia, its agents, employees, or distributors be liable for special, incidental, consequential, or indirect damages.
- (5) The provisions of this warranty supersede and are in lieu of any other warranty, whether express or implied, written or oral, including any warranty of merchantability or fitness for a particular purpose.
NB. This exclusion is subject to any relevant Commonwealth or state law, which is intended to override such exclusions.
- (6) Maximum liability shall not exceed the actual purchase price paid for this product.
- (7) This warranty is non-transferable.
- (8) Should any of the conditions of the warranty be deemed unenforceable then same shall be severable from the balance of warranty conditions, which shall remain legally binding.

5 Year warranty

InovaAir® Australia warrants that your Product will be free from defects in materials or workmanship for five (5) years from your Purchase Date. One (1) year for commercial applications.

At its discretion, InovaAir® Australia will repair or replace your Product, if it is found to be defective.

InovaAir® Australia will, if it deems the unit defective, either repair or replace the unit at its sole option (and, based on availability, may elect to replace the unit with an air purifier of similar function or value).

To make a Warranty claim, you must:

- First call InovaAir® Australia's Contact Centre on 1 300 137 244;
- Return the Product (if warranty service is required) in its original packaging (or suitable alternative) to a Service Agent, as discussed with the Contact Centre; and
- Provide a copy of your purchase receipt, to show that this Warranty applies to your Product at the date of your claim.

To make a Warranty claim, You are responsible for the reasonable cost of returning the Product to InovaAir Australia or its nominated Service Agent for assessment.

If, following assessment, the Product is found to have a defect covered by this Warranty or You are otherwise entitled to a remedy under the Australian Consumer Law, InovaAir Australia will reimburse Your reasonable return freight costs or, where appropriate, arrange collection of the Product at its expense.

If the Product is found not to have a manufacturing defect, or the issue is not covered by this Warranty or the Australian Consumer Law, You remain responsible for the costs associated with returning the Product and any reasonable inspection or freight charges.

Nothing in this Warranty excludes, restricts or modifies any rights or remedies You may have under the Australian Consumer Law.

Warranty application

This Warranty applies only:

- a. To a Product that is supplied new to You by InovaAir® Australia or by any other authorised person;
- b. If you use the Product for your own private or business purposes; and
- c. If you have not bought the Product for resale.

Warranty exclusions

This Warranty will not apply if during the warranty period:

- a. A Product's serial number or any rating label is removed or changed in any way; This warranty shall immediately become void if the unit's serial number label is removed, altered, or is no longer clearly legible;
- b. A Product is repaired other than by a Service Agent;
- c. You use a Product contrary to any technical or operating environment or safety guidelines recommended in its user guide or manual;
- d. No-fault-found service calls where the perceived problem is explained within the Operating Manual or the troubleshooting section of the operating manual.
- e. This Warranty does not cover costs associated with delivery, handling, freighting or damage to product in transit.
- f. This Warranty does not apply to a Product's malfunction or failure resulting from:
 - i. Deliberate or accidental damage;
 - ii. Rust or damage to paintwork, varnishes or seals caused by a corrosive atmosphere;
 - iii. Vermin infestation;
 - iv. Any modification by the purchaser which affects the reliability or performance of the unit, not attributable to faulty manufacture, parts and labour;
 - v. Where a unit is installed incorrectly by the purchaser or its servants, agents or employees or by unqualified persons;
 - vi. Failure is due to improper installation or faulty installation;
 - vii. Failure is due to improper maintenance by the customer (refer to maintenance section of Operating Instructions);
 - viii. Misuse, abuse or neglect;
 - ix. Incorrect voltage or a power surge; or
 - x. Your use of any non-genuine consumables parts accessories or interfaces;
 - xi. Failure to remove or replace out-of-date or non-functioning filter.
- g. This warranty covers only manufacturing defects, and not normal wear and tear, including filters which are considered consumables.
- h. InovaAir® does not warrant the Product as a health or safety device. The product is not a Medical Device or Therapeutic Device as defined by the Therapeutic Goods Act 1989.
- i. All exclusions as determined by InovaAir® Australia at its sole discretion.
- j. Filter life: InovaAir® does not warrant the useful life of filter consumables. The service life of filter consumables will depend entirely on the environments in which they are used. In dusty environments filter life will be reduced. The Products and their filters are not intended to be used for dust extraction in industrial or commercial applications.

Non-genuine items

InovaAir® Australia advises that if you use non-Genuine Consumables, replacement parts or accessories, you may damage your Product and may void your warranty.

Australian Consumer Law

In addition to your rights under the InovaAir® guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your InovaAir® appliance comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your InovaAir® appliance repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

INOVA[®]

P U R I F I E R S



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